



KUALA LUMPUR CONVENTION CENTRE

Accessibility Guide

Updated April 2024



Accessibility in the Kuala Lumpur Convention Centre



Accessibility

- The Centre's path of travel is obstruction free.
- The Centre was awarded the Kuala Lumpur Mayor Universal Access Award 2013, which acknowledges the facility's building design as being accessible and user-friendly for all.

Available
 N/A

P1	C	G	L1	L2	L3	L4
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Ramps

- All ramps access from path level to the Centre are disabled-friendly and more than 2.4 wide.

P1	C	G	L1	L2	L3	L4
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Doors

- The Centre's main entrances are fitted with automatic sliding glass door with adjustable opening intervals.
- The clear width of all the door openings are more than 0.90m.
- All doors are manned during important functions.

P1	C	G	L1	L2	L3	L4
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Elevators

- There are [20 passenger elevators](#) to serve guests and all the elevators are easily accessible.
- The door openings of the elevators are more than 0.80m wide.
- All elevators have handrails at a height of between 0.8m to 0.9m mounted on the sides.
- The elevators are fitted with Braille numeral buttons at a height of between 0.9m to 1.3m, as well as aural and visual indicators. All VIP lifts are manned during important functions.

P1	C	G	L1	L2	L3	L4
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Entrances

- All entrances are disabled-friendly and provide easy access to all elevators.

P1	C	G	L1	L2	L3	L4
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Escalators

- There are [24 escalators](#) in the Centre to supplement the elevators to transport guests to function rooms.
- There is also a direct link to the Traders Hotel's Level 5 via the Level 3 East Wing escalator.

P1	C	G	L1	L2	L3	L4
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Foyers

- The foyers of the function rooms are more than 6m wide and unobstructed.

P1	C	G	L1	L2	L3	L4
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 Available
 N/A



Lobby

- The Centre has a [438sqm main lobby](#) with two elevators, two escalators and two staircases to mobilise guests to function rooms. Access to the main lobby is through two double-leaf automatic sliding glass doors and two single-leaf automatic sliding glass doors.

P1	C	G	L1	L2	L3	L4
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Obstruction-Free

- The Centre's paths of travel is obstruction free.

P1	C	G	L1	L2	L3	L4
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Medical Room

- The Centre's Medical Room is fitted with four medical beds, an eye wash facility and basic first aid equipment. During major events, it is highly recommended that the Organiser appoints a Medical Officer and Medical Assistant with an ambulance on standby. This can be arranged through the Centre.
- The nearest hospital, [Prince Court Medical Centre](#), is [1.4km](#) from the Centre (approximately a 3-minute drive).

P1	C	G	L1	L2	L3	L4
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Parking

- The Centre's indoor parking is located at [basement levels 1 and 2](#).
- The limited outdoor parking is located on the ground floor about 10m from the Centre's main entrance.
- There are [11 dedicated parking bays](#) for disabled guests. The bays are located adjacent to the parking level elevator landings and shallow grade ramps provide access from road level.
- These parking bays are on a first-come, first-served basis and normal parking charges apply.

P1	C	G	L1	L2	L3	L4
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Platform Lifts

- The Centre has two wheelchair lifters (one each in the Plenary Hall and Plenary Theatre) to transport disabled guests to the stage from [ground level and vice versa](#).

P1	C	G	L1	L2	L3	L4
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Railings/Handrails

- Handrails are installed inside the elevators and staircases at a height of between 0.8m to 0.95m.

P1	C	G	L1	L2	L3	L4
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Available
 N/A



Rest Facilities

- Sofa seats are available in the foyer of Level 1
- Additional rest areas can be created upon request by the event organisers.

P1	C	G	L1	L2	L3	L4
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Restrooms

- The Centre has 12 fully-fitted unisex dedicated wheelchair accessible restrooms located adjacent to the public restrooms on every level.

P1	C	G	L1	L2	L3	L4
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Signage

- The Centre has extensive directional signs as well as support staff on each level to guide guests to venues and to provide information on the Centre.

P1	C	G	L1	L2	L3	L4
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Stairs

- The stairs are fitted with handrails and slip resistant strips on steps with smooth surfaces.

P1	C	G	L1	L2	L3	L4
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Wheelchairs

- Seven wheelchairs are available for use by guests on a first-come-first-served basis.
- Prior arrangement is recommended for usage.

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Guide and Assistance Dogs

- The Centre welcomes all guide and assistance dogs

P1	C	G	L1	L2	L3	L4
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